

S • B • A • R

Situation • Background • Assessment • Recommendation

Want to make your
day Simpler, Safer,
and Easier?

Use effective teamwork
and communication skills

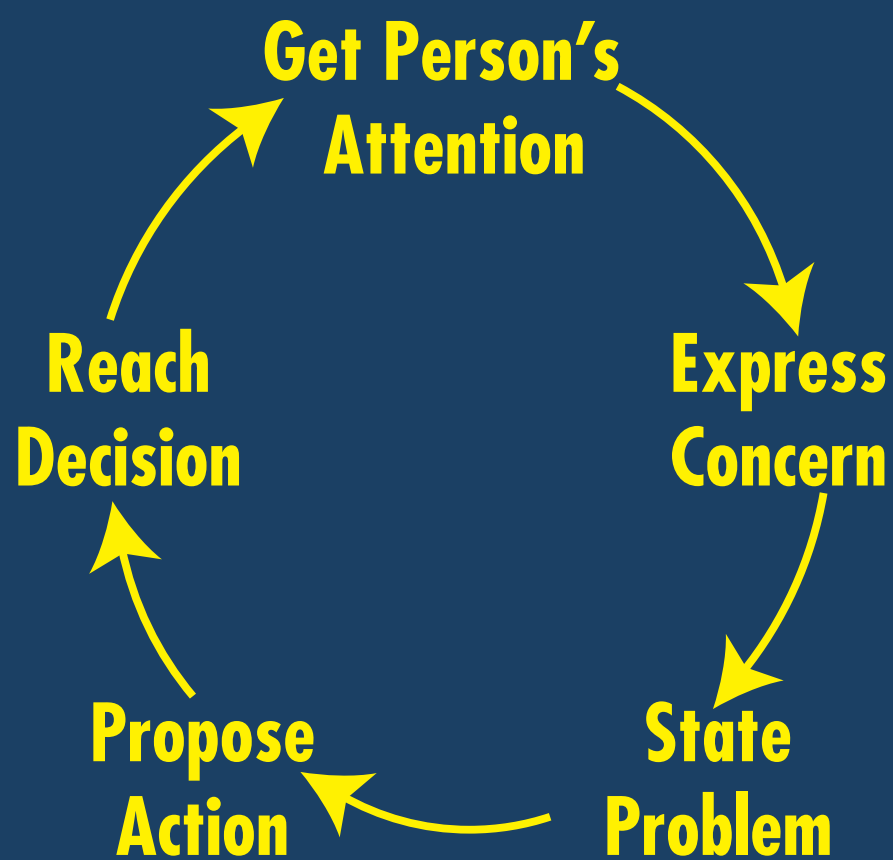
- Structured Communication
- Respect Team Members
- Critical Language
- Assertion

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Assertion

Speak up and state your information with appropriate persistence until there is a clear resolution!



What it is:

Organized communication
Seeking clarity
Respected by the entire team

What it is not:

Aggressive & hostile
Confrontational
Ambiguous